ONLINE SUPPLEMENTARY DOCUMENT

ANNEX S1 - INTERVIEW GUIDE

Location:
Interviewee:
Date:
Start time:
End time:

Summary

- I would like to remind you that this discussion will take no more than 1h00, if you have any time limitation, please let me know. The information obtained will only be used for the purpose of this study and the related publication. This interview will be audio-recorded for data analysis purposes and will be immediately deleted once the study is concluded. I also would like to remind you that you may stop the interview at any time and you may withdraw from the research without providing any explanation.
- Your testimony is important as it will allow me to understand how the partnerships were impacted by COVID-19.
- I have a list of questions, but you should speak freely in response to each question. There are no right or wrong answers: it is your personal opinion and perspective that are of interest for my study.

5 min

Project Identity

1. What project are you working on in collaboration with *Nepal/Bosnia/Peru/Kyrgyzstan/Ukraine/Geneva University Hospitals?*

2. What is your position/your role in this project?

3. When did this collaboration with *Nepal/Bosnia/Peru/Kyrgyzstan/Ukraine/HUG* start & since when are you part of this project/collaboration?
   a. Old Project
   b. New Project

Approach questions (COVID-19 + partnership)   **10 min**

4. How was this Year 2020 for you (emotionally?) / how did you experience this global pandemic?
5. How is the epidemiological situation in your country? (Now & and the past few months)?
   a. Did you had to work from home, for the project?

▪ Did you find any advantages or disadvantages to it?

6. What does a « good partnership », mean to you?

7. In one word, how would you define your partnership with
Nepal/Bosnia/Peru/Kyrgyzstan/Ukraine/HUG?

Present - Impact of COVID-19 on partnership   15 min

8. In the literature you can find the term « the New Normal » situation due to COVID-19, what does this term « New Normal » mean to you?
   a. And in terms to your collaboration with
      Nepal/Bosnia/Peru/Kyrgyzstan/Ukraine/HUG ?

9. In your collaboration with *Nepal/Bosnia/Peru/Kyrgyzstan/Ukraine/HUG*, how did COVID-19 impact the project you are working on?
   a. Were the planned activities kept on place?
      ▪ Were they adapted or were they cancelled?
      ▪ Do you have specific examples?
   b. What altered work patterns did you need to change to be in line with the imposed measures & restrictions?

10. Would you say, COVID-19 transformed the way you are collaborating with *Nepal/Bosnia/Peru/Kyrgyzstan/Ukraine/HUG?*

11. Were on-site missions possible during 2020?
    c. If no; Did the project suffer from this ?
       ▪ What alternatives did it find?

12. Everyone had to start organizing meetings online…Was this new for you?
       ▪ *If no:* Why? Were you using it before already?
    d. What challenges did you encounter with all these online meetings?

    e. Do you see any difference in the partnership established by online interaction and face-to-face interaction?
       ■ *If yes;* In what sense, is there differences?
       ■ *If no;* why not?
          ● Do you have an example?

Tools for more online partnership   10 min

13. Would you be willing to attend online meetings in the future?
    a. *If no:* Why not ?

b. *If yes:* Do you think these online meetings will be kept on place after COVID-19 ? and why
- What about networking opportunities? Social aspect?

f. Do you believe there is a generational gap for using these online tools?
- *If yes:* Do you have any examples related to this?

14. How much time do you spend online (Per Week)?
    a. Is it more time consuming than before COVID-19?
    b. Did you encounter technical issues? (Such as not adequate material or Internet connection problems?)

15. Do you have any good/bad personal experience with online meetings you would like to share? (Related to the project or not)

16. What tools could be used or be developed to reinforce partnerships?

Future of Partnerships   15 min

17. In your opinion, what are the <u>advantages</u> of these new working conditions for the project?

18. What are the <u>disadvantages</u> of this COVID-19 situation on the partnership?

19. Do you believe the Working conditions (such as distance working) and collaboration (such as online meetings instead of travelling) will go back to what it was before COVID-19?

20. If you could say in one sentence, what changed the most in your collaboration with *Nepal/Bosnia/Peru/Kyrgyzstan/Ukraine/HUG* this year…what would it be?

End of the interview   5 min
The interview is coming to an end….

21. Do you have something to add?

Thank you so much for your participation!